

25 May 2017

New Restaurant at 116 Pall Mall – Member FAQ's

Can you give me any details of what will be happening?

The Restaurant, which is currently located in the Carlton Room, will be moving to the Morning and Spears rooms, located at the bottom of the Grand Staircase, overlooking Waterloo Place.

Executive chef Andrew Doherty will be concocting new a la carte and set menus and we will continue to offer our extensive wine list. Expect modern British food in a relaxed environment.

What are the benefits of the restaurant relocating?

We trialed this change of venue in the summer and had great feedback. The room will be dedicated to a restaurant which will ensure that the dining experience is more enjoyable and not diluted.

Since closing 123 Pall Mall, we have seen an increase in members using the Carlton room as a lounge. Due to the size of the Carlton room it lends itself very well to a lounge and it has the added benefit of the terrace and the garden. The Carlton room will be available to hire after 5pm as a space for functions.

We do not wish for the dining experience to be compromised by the dual use of the room as a lounge, and therefore we wanted to create a specific dining experience in a dedicated space. The Morning and Spears room is dual aspect with great views across Waterloo Place where you can watch the world go by. The feedback we received was extremely positive when we trialed it in the summer so we hope that you will come and see for yourself and let us look after you whilst you sample our new menus.

We also think that the Carlton room is such a large grand room and is often requested as a function space due to the benefit of the terrace particularly for drinks in the summer. This change allows us to broaden our offer to members.

We can also confirm that the Fellows discount of 10%, currently available on all food and beverage in the Restaurant and Café Duke, has been expanded to include the Wine Bar and the lounges/outlets on the ground floor.

When will the switchover happen?

The Restaurant will move to the new location ready for launch on the 30th May.

Will the opening times of the Restaurant change?

The opening times won't be affected and will remain as normal:

- 12pm – 2.30pm (last orders)
- 5.30pm – 9.15pm (last orders)

Can the Restaurant still be booked in the usual way?

The restaurant booking remains the same; it is just in a different location in the building (next door at the bottom of the Grand Staircase).

What is happening to the Carlton Room?

The Carlton Room will become a new lounge space for members to use between 8am – 10.30pm. It will also be available for hire as a function space after 5pm and all day Saturday/Sunday. Members

will still be able to use the space after 5pm on weekdays if there is no function booking. Food service will stop at 6.30pm but the bar will remain open.

Tables in the garden will also be available during the spring and summer months, creating the perfect space to enjoy breakfast on the terrace. The Carlton Room will also be available for hire as a function space. Please contact our Functions sales team for more information.

Will there be disruption whilst the move is underway? Will there be a reduction in facilities during that time?

The move will take place over the Bank Holiday weekend. The Restaurant will be closed on Friday 26th May from 3pm, and will reopen on Tuesday 30th May. We aim to cause the minimum disruption to members during this period and would like to thank you for your co-operation. We will also monitor member space during the refurbishment.

Capacity and Facilities

How will the move affect the amount of people that can use the restaurant?

The capacity of the new restaurant (Morning and Spears rooms) is almost the same as it is currently in the Carlton room. During Christmas lunch period we will extend to the Carlton room if we continue to have high demand, in the same way that we have for many years, this is to ensure that we can accommodate as many members as possible for this popular meal.

The move will provide additional lounge seats in the Carlton Room for members to use during the day. This will better utilise the members' space for our busy and popular building.

Will members still be able to meet and work in the Morning and Spears rooms?

No it will be used strictly as a restaurant. However, lunch and dinner meetings will be accepted. Alternatively, in the Carlton room you will still be able to order from our lounge menu which has a nice choice of hot and cold food, breakfast and lunch. Or go to Café Duke on the lower ground floor for daily specials, fresh salads and sandwiches.

Will there be sufficient meeting space?

The new location will free up more lounge space in the Carlton Room for members to work and meet guests.

Will I be able to meet and work in the Carlton Room?

The Carlton room is a lovely big space with a bar, a garden and a terrace. You will be able to meet and work in there, purchase hot and cold drinks and get breakfast and lunch in the space from our lounge menu.

Will there be power sockets for members to plug into?

There are plenty of power sockets at the tables, due to the nature of our building; we are not able to have power points for all tables.

How many seats are in the Carlton room?

There is plenty of seating in the Carlton room with a capacity of over 100.

More info: www.iod.com/restaurant



Feedback from members

We are very interested to know what our members think. You can feed back your comments to our Front of House team in person, or to our membership services team at membership@iod.com or by calling them on 020 7766 8866.